



**Operation Fuel d/b/a Generation Power CT** <https://gpct.org/>  
**Report for CT Low-Income Energy & Water Advisory Board (LIEWAB)**  
 Submitted by Gannon Long, Chief Policy & Public Affairs Officer, [gannon@gpct.org](mailto:gannon@gpct.org)  
 September 29, 2025, for meeting October 1, 2025

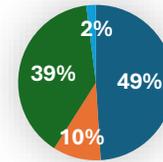
**Emergency Energy Assistance: Service Delivery Changes for FY 2025-26**

Demand for energy assistance from Connecticut residents continues to rise. Many households find themselves in emergency situations whether shutoff or out of fuel. To make our assistance more predictable, accessible, and available, GPCT has shifted our service delivery model to four program cycles, which will focus our resources on emergency assistance for our highest-need clients.

GPCT Emergency Energy Assistance Cycles:

- September 2-10, 2025
  - Currently our team is reviewing Cycle 1 applications.
  - All households will receive notification of award status no later than October 31, 2025.
- November 2-10, 2025
- January 2-10, 2026
- March 2-10, 2026

**All Applications -  
Breakdown by Energy  
Type**



■ Electricity ■ Gas ■ Oil ■ Propane/Other

**Cycle #1 (September 2-10, 2025)**

**Emergency Energy Assistance Data:**

- GPCT received 1,652 applications for assistance.
- All applications are submitted online. We partner with more than 50 centers across the state who help with in-person applications.
  - 72% of applicants applied independently
  - 28% applied through an Application Support Center (formerly fuel banks).
- Almost 50% of applications received were for electric customers. Sharp contrast to winter cycles when demand is higher for delivered fuel customers.

*Of received applications for Cycle #1:*

- 12% of households reported a current shutoff/out of fuel.
- 42% reported pending shutoff/low fuel.
- 45% reported having a vulnerable aged (under 6; over 60) household member.
- 14% reported also receiving CEAP; 13% for SSI.
- Top 5 towns for applications: Waterbury, Bridgeport, Hartford, New Haven, Norwich.

**Water Assistance** (For more information, please visit <https://gpct.org/water/>.)

Company	Grants Approved 7/29/2025-9/24/25	Funding Committed	Discount Rate Provided (# Households)
Aquarion	47	\$5,450	38 (LIRAP)
CT Water Co.	81	\$34,500	81 (WRAP)
MDC	7	\$2,800	N/A

**Relevant Information:**

- Generation Power CT is hosting a luncheon in downtown Hartford on October 17, 2025, from 12:00-1:30PM. The event includes networking with leaders, advocates, and changemakers who share a commitment to a stronger Connecticut. Those interested can RSVP at: <https://gpct.org/power-and-purpose/>