

OPERATION FUEL

power for good



2024 Annual Report

A *letter* from our Leadership Team



As we reflect on this past year, one word resonates deeply: transformation. It has been a year of transition, growth, and remarkable progress—all made possible by the steadfast support of our donors and partners. Together, we've navigated challenges, seized opportunities, and laid the groundwork for an even brighter future.

This year, Operation Fuel took bold steps to expand our impact. From strengthening our existing programs, to advocating at the Capitol on behalf of Connecticut residents, we are guided by our unwavering mission to lead the way so current and future generations can thrive with secure access to heat, power, and water.

Through it all, we have been inspired by the resilience of those we serve and the dedication of individuals like you—our donors, partners, and community champions. Your belief in our commitment to ensure all people in Connecticut have a safety net in energy or water crisis fuels everything we do. The stories of success and hope that fill this report are a testament to the power of partnership and shared purpose.

As we move forward, we are filled with gratitude and determination. Together, we are building a future where everyone in Connecticut can access affordable heat, energy, and water and residents feel heard when they express their energy needs.

With heartfelt appreciation,

Rauchell Beckford-Anderson
Interim Board Chair
Operation Fuel

Roxanna Booth
Former Interim CEO
Chief Advancement Officer

2024 Board of Directors:

Rauchell Beckford-Anderson
Interim Board Chair
Shipman and Goodwin

Scott Jellison
Vice Chair
The Metropolitan District

Lorenzo Wyatt
Treasurer
Home Comfort Practice

Mark Adiletta
Secretary
M&T Bank

Jonathan Harris
Eversource Energy

Manoj Doshi
New York Life

John Bowman
F.F. Hitchcock

Peter Ludwig
Connecticut Green Bank

Craig Patla
Connecticut Water Company

Jeff Leichtman
Global Infrastructure
Strategies, LLC.

A *letter* from our CEO, Perkin Simpson



As we look ahead to the future of Operation Fuel, I am filled with hope and excitement for what lies before us. It has been an honor to step into the role of CEO and witness first-hand the transformation and momentum carried through your unwavering support.

As the challenges of the world continue to evolve, so must we. In the coming year, we will deepen our commitment to empowering Connecticut residents. By listening closely to the needs of those we serve and collaborating with trusted community partners and donors like you, we will build on the success highlighted in this report and chart our path forward.

Growth is not just about expanding our reach; it's about strengthening the foundation of trust and advancing sustainable solutions. Together, we continue to inspire change, create opportunity, and uplift the lives of Connecticut residents in need. With your continued involvement, I am confident that Operation Fuel will not only meet the challenges ahead, but we will thrive in fulfilling our mission.

I invite you to join us as we embark on this exciting new chapter. Your ideas, passion, and support are essential as we reimagine what is possible and work toward our shared vision of a state where no household is left alone in the dark or the cold.

Thank you for standing with us. Together, we will make the future brighter for all.

Perkin Simpson

A stylized, handwritten signature in black ink, consisting of several loops and a long horizontal stroke extending to the right.

Chief Executive Officer
Operation Fuel

OUR MISSION:

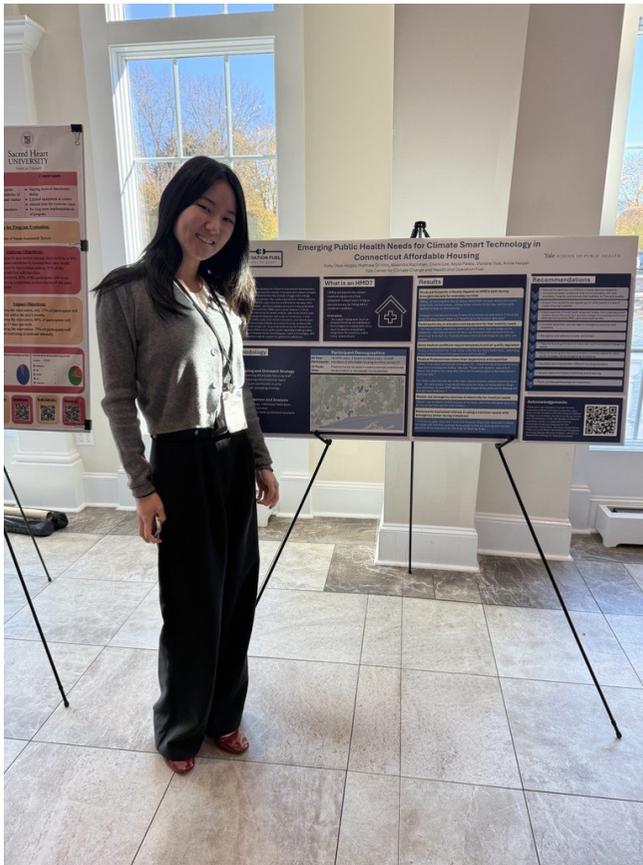
To lead the way so current and future generations can thrive with secure access to heat, power, and water.

Home Energy

Bridgeport Heat Pump Workshops and Webinars

Operation Fuel partnered with Energize Connecticut and Greater Bridgeport Community Enterprises – The Green Team. Together, we led workshops tailored to low-and-moderate-income homeowners to learn how heat pumps can enhance home comfort and reduce energy costs. Participants gained insights into installation, heating and cooling benefits, and available incentives to make their homes more energy-efficient and eco-friendly.

Climate Smart Technology



Operation Fuel is proud to be a collaborator on the study, “Emerging Health Needs for Climate Smart Technology in Connecticut Affordable Housing.” Our findings show the vital need for support systems that ensure the safety and well-being of our most vulnerable populations, especially those reliant on home medical devices.



Scan the QR code to read the **full report!**



“It’s really hard to live with any really major chronic condition without electricity these days... For some people, it may be the one particular thing, not being able to charge your wheelchair, or your CPAP machine so your oxygen drops while you’re sleeping and that can cause problems, or you get dehydrated because of heat. But more likely, it’s all these other things.”

- A doctor that was interviewed for the “Emerging Public Health Needs for Climate Smart Technology in Connecticut Affordable Housing.”

Advocacy

Operation Fuel Weighs in at PURA

Public Utilities Regulatory Authority (PURA) is a quasi-judicial agency responsible for interpreting and enforcing the statutes and regulations that shape Connecticut's utility sector. Since May 2024, Operation Fuel has blazed a trail by actively participating in the Stakeholder Group Compensation Program, leveraging our platform to advocate for equitable energy policies. By providing informed commentary during PURA's public proceedings, we amplify the voices of Connecticut residents in need, promoting greater accountability and access in the utility system.



Scan the
QR code to
learn more!

Advocacy at the State Capitol

Operation Fuel has been a steadfast presence at the Capitol, championing policies that prioritize the needs of Connecticut residents facing energy insecurity. Our advocacy efforts included:

- Earning unanimous support from the CT General Assembly to secure \$1.75 million in February 2024, to extend our winter assistance season for another month. This critical funding allowed us to provide support to an additional 3,300 households this winter, demonstrating the tangible impact of strong, consistent financial support.
- Fighting against proposed legislation that would have placed additional barriers on low-income ratepayers seeking medical protection from utility shutoffs, ensuring vulnerable residents retain access to essential utilities.
- Supporting legislation that would have expanded access to heat pumps for Connecticut residents, by leveraging federal funds. Operation Fuel will continue advancing equitable solutions for clean and affordable energy.



Want more updates
on our work?

Follow us on [Facebook](#),
[Instagram](#), and [LinkedIn](#)!
Don't forget to sign up
to receive our monthly
e-newsletter!



Relief

Operation Fuel is thankful for the dedicated donors, foundations, corporations and small businesses that help fuel homes across Connecticut. Every year, the demand increases. We can continue providing utility and energy assistance because of generous gifts from members of our communities who want to help their neighbors.

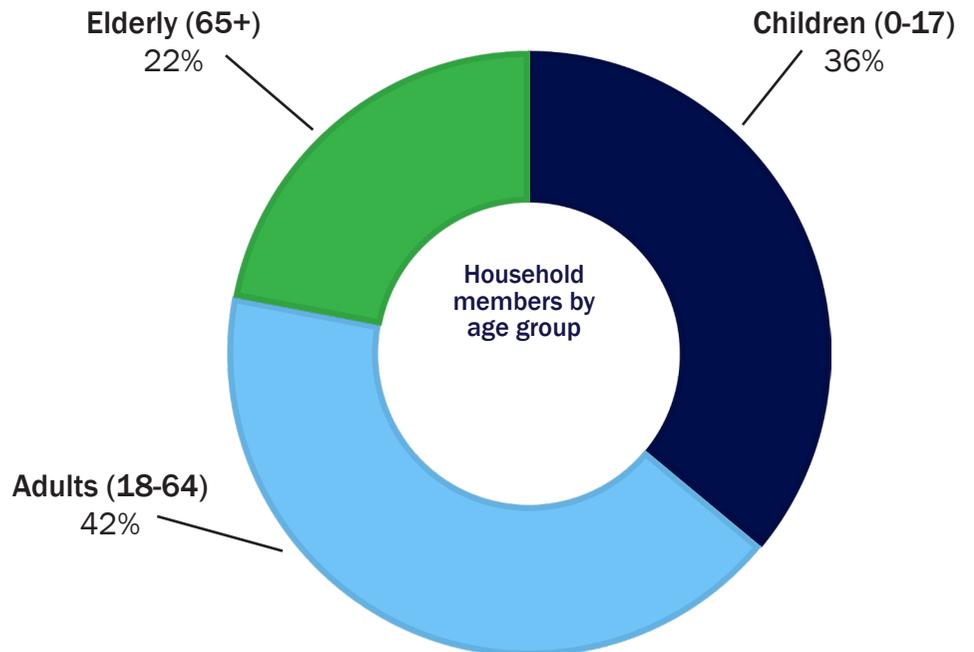


Total Individuals Served: 18,246



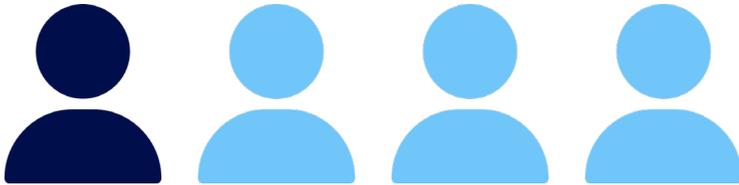
Total Assistance Grants Provided: \$4.6 million

Connecticut has some of the highest electric costs in the country!



Relief

Our programs team works hard reviewing thousands of applications each season. Our daily commitment helps empower Connecticut families in need by providing them critical assistance. Because of Operation Fuel, more families can stay safe, warm, and secure throughout the year.



1 in 4

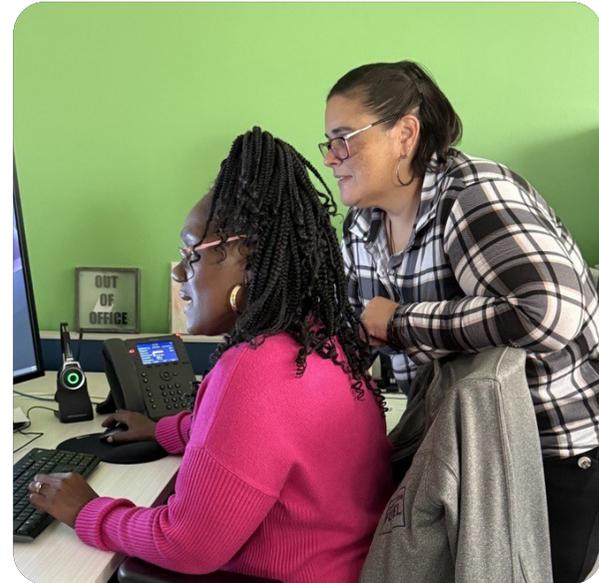
households in Connecticut face unaffordable home energy costs.



According to Operation Fuel's 2023 Affordability Gap Study

“I lost my job and was struggling to keep up with heating costs. Operation Fuel helped me tremendously with fuel assistance. They notified my oil provider right away, and the oil was delivered quickly. During these hard times, knowing that Operation Fuel was there to help me and so many others meant a lot...”

- Client from Norwalk, CT



Top 10 Towns Served (By Household):

- | | | |
|---------------|------------------|---------------|
| 1. Hartford | 5. Norwich | 9. Bloomfield |
| 2. Bridgeport | 6. Danbury | 10. Windsor |
| 3. New Haven | 7. Stamford | |
| 4. Waterbury | 8. East Hartford | |

Utility Type (By Household):

Oil: 3,726	Propane: 156
Electricity: 3,663	Kerosene: 28
Gas: 676	Wood/Pellets: 10
Water: 271	

Ways to Give



Join the Sustainer's Circle

Our monthly giving program is an easy way to stick to your budget and make a greater impact than a one-time donation. The Sustainer's Circle is a convenient and efficient way to fuel the fight for equitable energy across Connecticut. Visit operationfuel.org/give to sign up today!



Planned Giving through 1977 Society

Be remembered for your commitment to your community by leaving lasting legacy through the 1977 Society. Estate gifts and requests lay the foundation for the future growth of our critical mission.



Add-A-Dollar

Operation Fuel partners with utility providers so customers can conveniently add a one-time or monthly donation to their utility bill. 100% of the money collected through the Add-A-Dollar program goes directly to providing energy assistance for Connecticut households.



Workplace Giving & Corporate Sponsorship

Maximize the impact of your gift by having it matched by your employer. Many companies give dollar-for-dollar and even double charitable donations made by their employees. Check with your company for more information and mail your matching gift form with your donation to: [75 Charter Oak Avenue, Suite 1-300, Hartford, CT 06106](https://www.operationfuel.org/75-Charter-Oak-Avenue-Suite-1-300-Hartford-CT-06106)

Retirement Assets and Stock Transfers

Your IRA, 401(k), 403(b), or other qualified retirement plan can provide a tax-smart way to make an impact now or at the end of your lifetime. Notify Roxanna Booth, Chief Advancement Officer, of your stock donation by calling 860-243-2345 ext. 3322 or emailing roxanna@operationfuel.org. Please instruct your financial institution in writing to deliver the shares or securities to: [Merrill Lynch: DTC #8862, Operation Fuel Account #: 815-02226](https://www.operationfuel.org/merrill-lynch-dtc-8862)

Questions?

Our Chief Advancement Officer, Roxanna Booth, has more than 30 years of helping guide donors who want to make an impact. Call or email her with questions or details about how you'd prefer to give. We can't wait to work with you!

Financials

Statement of Financial Position

For the year ended June 30, 2024

ASSETS	
Cash and Cash Equivalents	\$2,607,676
Marketable Securities	\$1,997,898
Grants and Other Receivables	\$50,433
Prepaid Expenses	\$4,959
Security Deposit	\$9,113
Total Current Assets	\$4,670,079
OTHER ASSETS	
Operation lease right of asset	\$621,647
Property and Equipment	\$349,917
Total	\$971,564
Total Assets	\$5,641,643

Liabilities and Net Assets

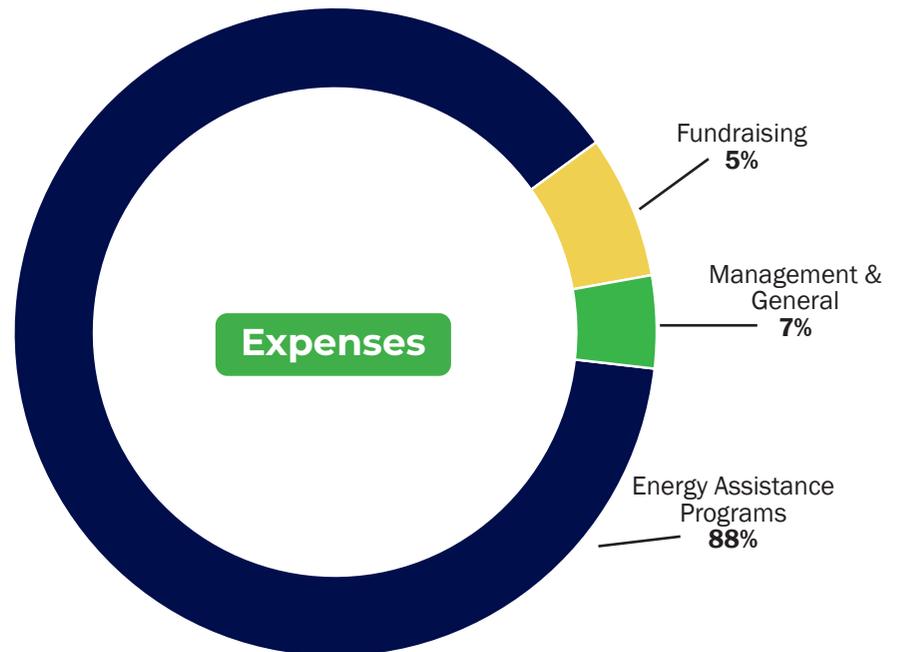
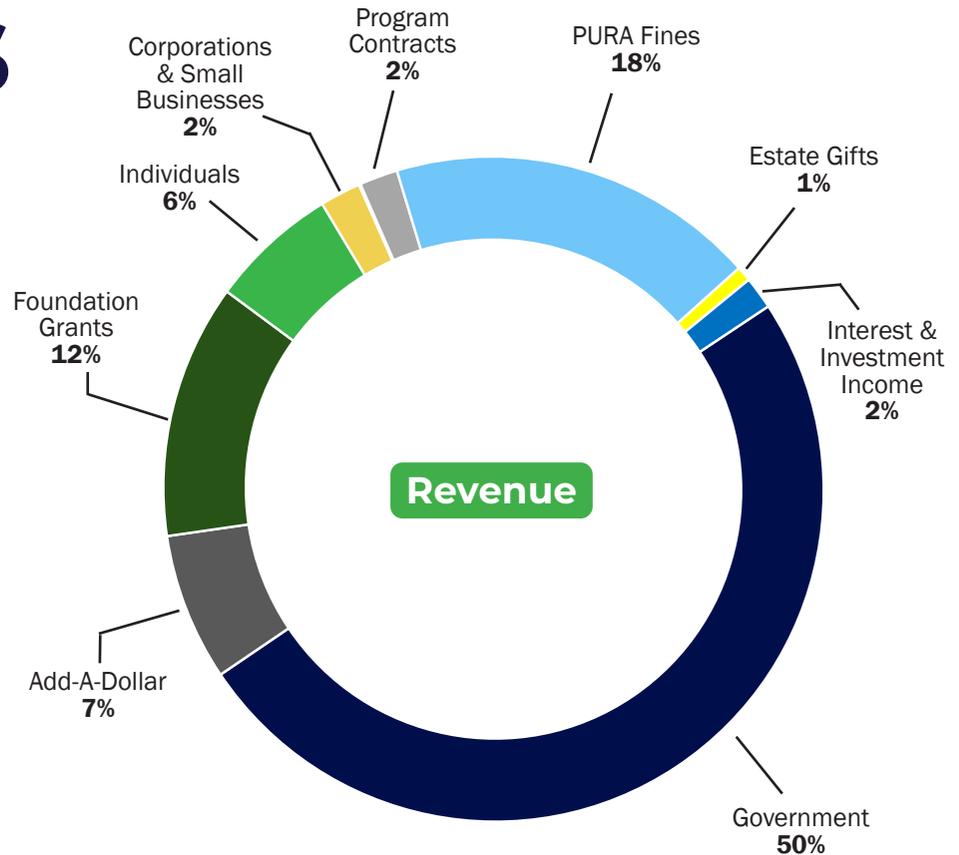
For the year ended June 30, 2024

LIABILITIES	
Accounts Payable and Accrued Liabilities	\$141,918
Deferred Revenue - PURA	\$665,835
Operating lease liability, current portion	\$81,842
Operating lease liability, net of current portion	\$540,569
Charitable Gift Annuity Payment Liability	\$865
Total Liabilities	\$1,431,029
NET ASSETS	
Unrestricted	\$4,042,301
Temporarily Restricted	\$168,313
Total Assets	\$4,210,614
Total Liabilities and Net Assets	\$5,641,643

Revenue and Expenses

For the year ended June 30, 2024

REVENUES AND SUPPORT FOR PROGRAMS	
Government	\$3,896,000
Add-A-Dollar	\$559,490
Foundation Grants	\$968,110
Individuals	\$490,609
Corporations and Small Businesses	\$156,536
Faith Communities	\$6,114
Program Contracts	\$146,681
PURA Fines	\$1,412,500
Estate Gifts	\$57,000
Interest and Investment Income	\$123,341
Total Revenue and Support	\$7,816,381
EXPENSES	
Energy Assistance Programs	\$6,487,276
Management and General	\$523,729
Fundraising	\$338,208
Total Expenses	\$7,349,213



Our Donors

Donations of \$500 and above from
July 1, 2023 – June 30, 2024

Individuals:

- Mark Adiletta
- Peter and Margaret Anderson
- Carl and Joan Anton
- Rochelle Aronson
- Susan Ayers
- Lisa Bakanas
- Dana Barcellos-Allen
- Janice Bartholomew
- Ann Bazos
- David and Lauren Bergman
- Robert and Phyllis Berman
- Christopher Bernhard
- Jonathan Bernon and Amy Feldman Bernon
- Marjorie Black
- Robert and Catherine Boone
- Aaron and Kathleen Borkowski
- Richard and Susan Breitwieser
- Jack and Barbara Brooks
- Robert and Annette Bruno
- Richard Buel, Jr.
- Bruce and Sue Burchsted
- Philip and Mary Burkhardt
- Doug and Linda Cahill
- Matthew and Janet Carden
- Jeff and Karyl Carlson
- Charles and Lois Carney
- Tara Carson
- Gary Carter and Elizabeth York
- Linda Castiglione
- Andre and Frances Chabot
- Elaine Chapman
- Christopher and Kathleen Clayton
- Lois Clede
- Kevin and Sheri Connelly
- George and Barbara Contois
- Holl Coppinger
- Gregory Covino
- Barbara Cronin
- Cheryl E. Czuba
- Thomas Daniels
- Joe Dawkins
- Felicite De Boer
- Angela Dulce De Lara
- Virginia De Lima
- David DeLeo
- Keith and Rachel Derose
- Bruce Donahue
- Michael Dorsey
- Douglas Dudfield and Lesley Apt
- Roma Dupuis
- Patricia Durham
- Inge-Marie Eigsti
- Peter Fagan
- Daniel and Deborah Feingold
- David and Verna Feist
- Robert and Linda Fiscus
- Melinda Floyd
- David W. Forrest
- Mary Fournier
- Ruth Foxman
- Christine and Robert Frederick
- Wayne and Rosemary Frombach
- Bob Garthwait Jr.
- Robert Gillie
- Carol Gjellstad
- Paul and Lynn Goodwin
- Barbara Gorman
- Paul and Joanne Grace
- Lawrence and Carla Gregory
- Florence Grieb
- Jim and Sharon Hamilton
- Dayle Harmon and Charles Dunlay
- Beverly A. Harris
- Dan Harris
- Michael Haser
- Neale and Carol Hauss
- Michael and Denise Hayes
- Peter Herbert
- John Herzan and Lauren Brown
- Jeffrey Hill
- William Horne and Roberta Lea Brilmayer
- Maryann Horton
- Kimball and Dorothy Hunt
- James and Cecile Hurley
- Jan Iorio
- Ray and Barbara Jacobsen
- Muriel Jacques
- Susan Jefferson
- Stephen and Myra Johnson
- George Kalif, Jr.
- Catherine Kunashevsky
- Patricia Kearney and Cassandra Bromer
- Quentin and Margaret Kessel
- Carla Kessler
- Estate of Mary Jean Kilfoil
- Suzanne Chandler Kissell
- Lucinda Knuth
- Chuck and Lois Koteen
- Karen Lambert
- Jeffry and Jean Larson
- Marcia Lattimore
- Marta Jo Lawrence
- John and Suzanne Leary
- John Leckfor, Jr.
- George and Elaine Leon
- Nate and Pamela Lerner
- Carly Levine
- Paul and Brenda Liistro
- Robert and Carol Lindberg
- Judith Lohman
- Henry Lord
- Peter Lozyniak
- Gail MacLean
- LaVerne Mahoney
- Rich and Carol Marcinek
- William Massa Jr.
- Albert and Jean Mayhew
- Michael and Mary Anne McCormack
- William and Melanie McCue
- Christine McGarry
- Dale and Joan McKenzie
- Andrew and Karen Meiman
- Christine Michaud
- Stan and Emily Miller
- Rick and Joan MocarSKI
- Earl and Rosetta Monroe
- Bambi Mroz
- Robert Mucha
- George Nelson
- Steve Nightingale and Vaughan Finn
- David and Marsha Norwood
- Timothy O'Neil
- Thomas and Michele Peckingham
- Margaret Prack & Robert Peitzsch
- Bernard and Nancy Pelletier
- Samuel and Martha Peterson
- Paulette Peterson
- Helen-Marie Phelan
- Phyllis Pierson
- Brian Molinari and Kristan Pierz
- Kathryn Pietrowiak
- Melissa Platner
- James Randel
- John and Lind Remmele
- Robert Richards
- Walter and Karen Riemer
- Annemarie Riemer
- Dr. Virginia Riggs
- John and Linda Robinson
- Tammy Rovero
- June Roy
- Michael Rudolph
- Richard and Sally Ruef
- Russell Salk
- Robert and Elaine Sederquist
- Robert Sedivy
- Ronald and Carol Sexton
- Claudia Shelton
- Donald and Carolyn Shepard
- Karen Simmons
- John Sitarz
- Frank and Theresa Siver
- Philip Small and Deborah Figarsky
- Donald & Jeanne Smith
- Elizabeth Snow
- William and Stella Soisson
- Duncan Somerville, Jr.
- Rosalie Sorenson
- Kurt Spatta
- Robert Spaulding and Tova Clayman
- Elizabeth Speight
- Virginia Spencer
- Theresa Hopkins-Staten
- Jonathan Stone and Bernard Peloquin
- Renee Evelyn Strange
- Susan Surova
- Ronald Sydor
- Reed and Patricia Tapper
- Amy Tepper
- Linda Ternullo
- Florentine Thomas
- Ann Thomas and Michael Bonzagni
- Vincent Turley and Catherine Barringer
- Jeff and Cindy Lou Turner
- George and Barbara Upton
- Siamak Vahidi
- Marc and Elinor Van Vooren
- Patricia Wales
- Robert and Judith Walsh
- Bonnie Welch
- Lee and Carol West
- Violet West
- Robert and Penelope Whalen
- Marcia Wilkinson
- Daphne Wilcox
- Dawn Williams and Michelle Bedlington

- Robert Wojciak and Jacqueline Duncan
- Alexander Wood and Elizabeth Rohr Wood
- Ruth Woodford
- Lorenzo Wyatt
- Beth Zweibel

Sustainer's Circle:

- Russell Anderson
- Roger and Pam Argüelles
- Peter and Morven Barwick
- Mary Buchanan
- Jagdish Dalal
- Bruce Miller and Julie Follett
- James and Sandra Hewett
- Cynthia Huge
- Matthew Horowitz and Sharon Langer
- Ronald and Julie LaVigne
- John and Diane Lewis
- John Longhi
- Kari Magg
- Kenneth Mettel
- Amritapa Pattanayak
- Lawrence and Bridget Ryan
- David Schatz and Susan Papa
- David and Hilary Silver
- Rebecca Skinner
- Alan Stempel
- Nancy Stover
- Michael Tobin
- Robert Yass

Organizations:

- ALF Giving Fund
- Anonymous
- Aronson Family Fund
- Asylum Hill Congregational Church
- Avon Greater Together Community Fund at the Hartford Foundation for Public Giving
- Beatrice Fox Auerbach Endowed Fund - Jean Schiro-Zavela
- Beatrice Fox Auerbach Foundation - Elizabeth Schiro
- Berkshire Bank Foundation
- Bodenwein Public Benevolent Foundation
- Bruyette Family Foundation
- Budd Family Fund

- Canton Greater Together Community Fund at the Hartford Foundation for Public Giving
- Carl Marks Foundation Inc.
- Centreville Savings Bank Charitable Foundation
- Charles Nelson Robinson Fund
- Charter Oak Credit Union
- Chelsea Groton Foundation
- Church of The Holy Trinity
- Claire L. Helsing Foundation
- Community Environmental Benefit Fund for the Bridgeport Environmental Task Force
- Community Foundation for Greater New Haven
- Community Foundation of Eastern Connecticut
- Community Foundation of Middlesex County
- ConnectiCare
- Connecticut Community Foundation
- Connecticut Energy Marketers Association
- Connecticut Health Foundation
- Connecticut Natural Gas Corp.
- David N. Lane Trust for Aged & Indigent Women
- Dime Bank Foundation, Inc.
- Dominion Energy Charitable Foundation
- Dosi-Do Fund
- Dutch Point Credit Union, Inc.
- East Granby Greater Together Community Fund at the Hartford Foundation for Public Giving
- East Hartford Greater Together Community Fund at the Hartford Foundation for Public Giving
- East Windsor Greater Together Community Fund at the Hartford Foundation for Public Giving
- Eastern Savings Bank Foundation
- Elizabeth Raymond Ambler Trust
- Emanuel Lutheran Church
- Empower Retirement LLC
- Energize CT
- Enfield Greater Together

- Community Fund at the Hartford Foundation for Public Giving
- Ensworth Charitable Foundation
- EPA New England
- ERJ Fund
- Eversource Energy
- Farmington Bank Community Foundation
- Feldman Family Philanthropic Fund
- First Baptist Church of Essex
- FirstLight Power Services LLC
- Flagg Road United Church of Christ
- Frank Loomis Palmer Fund
- George H. C. Ensworth Memorial Fund
- Grey Ledge Advisors
- Hartford Foundation For Public Giving
- HCC Global Financial Products
- Ion Bank Foundation
- Iroquois Gas Transmission System, LP
- Jeffrey P. Ossen Family Foundation
- Katharine Matthies Foundation
- Laura J. Niles Foundation, Inc.
- Lena Benas Memorial Trust Fund
- Linford & Mildred White Foundation
- Marion Isabell Coe Fund
- Mr. and Mrs. William Foulds Family Foundation
- Nassau Financial Group
- NEOPERL, Inc.
- New York Life
- NewAlliance Foundation
- Norma and Natale Sestero Fund
- Northwest Connecticut Community Foundation
- Paul & Company Hair Color And Design
- PeoplesBank
- R. S. Gernon Trust
- SBM Charitable Foundation
- Shoreline Unitarian Universalist Society
- Stanley D. and Hinda N. Fisher Fund

- Suffield Greater Together Community Fund at the Hartford Foundation for Public Giving
- Swindells Charitable Foundation
- The Edward & Mary Lord Foundation
- The Rush Leary Fund
- The Seabird Foundation
- Thomas Atkins Memorial Fund Trust
- Tolland Greater Together Community Fund at the Hartford Foundation for Public Giving
- Travelers
- Unitarian Society of Hartford
- United Illuminating Corporation
- University of Connecticut
- Valley Community Foundation
- Wayne Eisenbaum Charitable Foundation
- Webster Bank Charitable Foundation
- Wethersfield Greater Together Community Fund at the Hartford Foundation for Public Giving
- William and Alice Mortensen Foundation
- Windsor Federal Savings
- Windsor Greater Together Community Fund at the Hartford Foundation for Public Giving
- Yield Giving





The energy crisis touches every county in the state,
thank you for helping support your CT neighbors.

