



**Operation Fuel d/b/a Generation Power CT** [www.gpct.org](http://www.gpct.org)  
**Report for CT Low-Income Energy & Water Advisory Board (LIEWAB)**  
 Submitted by Gannon Long, Chief Policy & Public Affairs Officer, [gannon@operationfuel.org](mailto:gannon@operationfuel.org)  
 August 1, 2025 for meeting August 6, 2025

**Fiscal Year 2024-25 Emergency Energy Assistance**

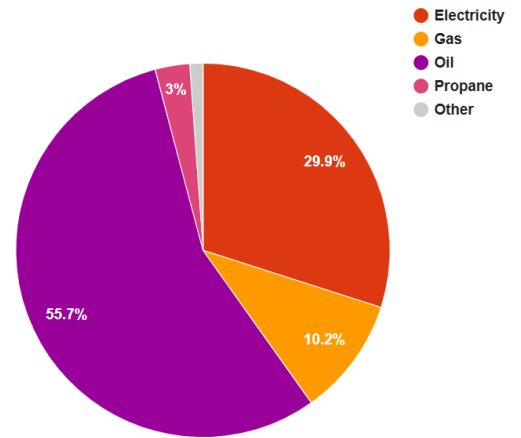
- In Fiscal Year 2024-25, Operation Fuel accepted applications between 9/16-10/6/24, and 1/27-2/28/25.
- We approved 5,665 households, serving 13,775 residents, and providing over \$2.6 million in emergency assistance.

*Of approved clients in FY 2024-25:*

- 16% reported being out of fuel/ shutoff.
- 44% reported being low on fuel or pending shutoff.
- 54% reported a vulnerable aged (under 6; over 60) household member.
- 55% identified as homeowners; 45% as renters.
- Clients' (mean) SMI is approximately 32%, and client family size at 2.3. This means our clients' average income is approx. \$30,000 annually.
- 37% of households qualified for CEAP; 13% for SSI.

**Breakdown by Energy Type**

All Applications - Energy Type (Count)



**Emergency Energy Assistance: Service Delivery Changes for FY 2025-26**

In the face of historic and rising requests for help, GPCT is transitioning to a new service delivery model where we will be open for four 10-day program cycles between September and March.

**Water Assistance** For more information please visit [www.operationfuel.org/water](http://www.operationfuel.org/water).

Company	Grants Approved 1/6-7/28/25	Funding Committed	Discount Rate Provided (# Households)
Aquarion	207	\$25,571.85	201 (LIRAP)
CT Water Co	125	\$60,144.01	124 (WRAP)
MDC [Note: MDC funds expired in June.]	269	\$99,160.10	N/A

- Generation Power CT hosted our Aquarion partners in June.
- In June, we presented at the National Energy & Utility Affordability Coalition (NEUAC) conference with CT Water Co.